Member: NSE BSE CDSL.
CIN NO U72200MH2000PTC124971

To start your "Trading Journey" with any firm below is the flow process:

Registration Page:

- Client need to register by entering their respective Email Id and Mobile Number.
- On clicking "Send OTP" the broking firm will send first 3 digit of OTP to Mobile Number and next 3 digit to Email ID in order to verify the Mobile Number and Email ID entered by client only if firm is willing to verify both or else it will send 6 digit OTP to mobile number and email id.
- Here on sending OTP firm will also check with its back office whether the entered
 mobile no and email id is already exist or not. If exist then client will be given option to
 select the relation to open another form with firm.
- If in the case OTP is not received after 60 second client can click on "Resend OTP" to send theOTP again.
- If the OTP entered by the client is invalid system throws message saying that the "OTP is invalid". Client can re-enter the OTP or else can wait for 60 seconds and click on "ResendOTP".
- If the client is processing for the first time with broking firm then the relation will beconsidered as "**SELF**" by default.
- If the client wish to process another form with same mobile and email id then client need toselect relation like Spouse, Dependent Parent's and Dependent Children's.
- There should be unique combination of mobile number and email id both for relation's Spouse, Dependent Parent's and Dependent Children's or else it will be consider as self by default.
- In case if the client has filled the form before and has discontinued in between then he
 can proceed forward by clicking "Resume Here" where he can enter his PAN Number
 and OTP will be sent to the mobile number which is used while filling the form.

Pan Verification:

- Next processes after mobile and email verification is "PAN Verification" where the client hasto enter his PAN Number which will be verified from the "Income Tax Site" and name will displayed accordingly. Even client can cross verify name accordingly.
- Once the **PAN Number** is verified the data of birth will be enabled.
- In case entered pan is invalid then the system throws a message saying that "Invalid PAN".
- The system will allow only to open account for 18+.
- Once the "Date Of Birth" is entered client can proceed forward to upload pan proof and onclicking "Submit" the system will check -
 - If the client is KRA verified or not. If Yes then data will be fetched from KRA or else
 - Client will be given with two option either to fetch data from Digilocker or to fill form
 - Manually and proceed further.

Digilocker Process:-

When client opts **Digilocker** he will be given with option either to enter Mobile/Aadhaar/Username andclick on "Sign in with OTP".

- The **OTP** will be sent to the mobile number which is linked with **UIDAI**.
- The client can even Resend OTP after 30 second.

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Digilocker will validate the OTP entered by the client and on success it will take to next process whereclient has to enter "**PIN**" to sign in and click on submit for next process.

- If client doesn't have account associated with Digilocker then that case he need to create 6digit pin.
- If client's account is already associated with Digilocker and he has forgotten the pin there is also option saying that "Forgot my PIN" were he can click on it and reset the pin accordingly.

Once the client clicks on submit a new panel will be opened in front of the client where it till ask thepermission from the client to fetch data or not.

On providing the permission data will be fetched and it will be displayed in front of client. And clickingon **Ok** client can proceed further.

Personal Details:

The next process after PAN verification is "Personal Details" where client name will be prefilled asper "Income Tax Site" and it's non editable.

- Here if the data of client is fetched from KRA, details will prefilled in this page and client hasto only select the prefix.
- If the data of client is fetched from **Digilocker**, few details will prefilled in this page and clienthas to select the prefix, marital status and enter the father name.
- In case if client is willing to change address then it's possible in **KRA** mode and not possible incase of **Digilocker** and the mode will be changed to **Manual**.
- In case of manual client has to fill all the details.
- Next in case of KRA and Digilocker there is no need of upload the address proof and in case ofmanual client can select address type and upload proof accordingly and proceed next.

Segment & Brokerage:

After personal details its "Segment" selection where client can select segment of his wish andbrokerage will be applicable accordingly.

• In case if the client selects **FNO**, **Currency or Commodity** in then he needs to **upload financialdocument** or else there is no need of it and he can proceed further.

DP Details:

Once segment selection is done the next process is "**DP Details**" where **Yes** will be selected by default.

- In case of Yes client need to select DP type and scheme and upload signature proof andproceed further.
- In case if client willing to select No then he need to enter DPID and upload DP proof (like DPholding) and proceed further.
- While uploading signature proof client is given with the option of cropping were he

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can cropthe document and upload.

Bank Details:

After DP Details next process is "Bank Details"

- Here Client needs to enter the IFSC and on the basis of IFSC entered MICR will be fetched.
- If **MICR** is incorrect he can change accordingly and enter Account no and upload bank proof and proceed Further.
- On clicking next "Bank Verification" is done by the system. If the bank is verified then
 clientname will be displayed in front of client i.e. only 20 character or else it will be
 moved further.
- In case if bank verification is failed client can retry to verify the same bank again or elsechange bank details and verify again.

Regulatory Disclosure:

Next Procees is "Regulatory Disclosure" where client need to select occupation, education, annualincome, PEP state DDPI and proceed further.

Live Photo:

After Regulatory Disclosure process next is "Live Photo" where client needs to capture his Live Photoand **Geo-tagging** is captured accordingly.

- If client is filling form from laptop or has web cam attached to his system he can capture hislive photo directly.
- In case if the system doesn't have camera then the link will be sent to email registered fromwhere he can click on link and capture live photo from mobile or tab.
- In case of RM is filing form then link will received by the client on the email registered. And byusing link received he can capture live photo.

Nominee Details:

After capturing Live Photo the next process is "Nominee Details". Here client is given with 2 options

YES or NO.

- In case if client selects YES then client need to fill nominee name, Aadhaar number, relationship, date of birth and pan number is optional and upload nominee proof and proceed further.
- In case of nominee is minor then client needs to enter guardian details and upload guardian proof and proceed further.
- In case if client selects nominee **NO** then he can proceed further to next step.

Review:

After filling all details client can view and edit his details on "Review"

- Client Code and 16 Digit Demat Account Number which is unique will be allocated to theclient as per the logic of the firm.
- Client Code and Demat Account Number will be allocated only in case if client opted Demat plus Trading Account.

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- Only Client Code is allocated when only Trading Account is opted.
- Only **Demat Account Number** will be allocated when only **Demat Account** is opted.
- In case of Digilocker and manual the Aadhaar Number will be obtained on the same page. And where else in case of KRA client need to enter 12 digit Aadhaar number.
- Here there is also a "Consent" stating that client has no past SEBI action and Where FATCA
 - will **No** by default.
- Client can proceed forward only after selecting the "Consent" to eSign.

eSign Process:

On Clicking "ESIGN" a panel will open in front of client.

- The panel which is opened is inter mediatory panel of the eSign vendor i.e Digio,
 Leegality,True Copy and then redirected to NSDL site.
- In case of NSDL eSign it will redirected directly to NSDL site.
- On **NSDL** site client has to enter 12 Digit Aadhaar or VID i.e Virtual ID and click on Send **OTP**.
- OTP will be sent on mobile registered with UIDAI site.
- After 60 second client gets option of "Resend OTP".
- In Case of invalid OTP 3 attempts are given and after 3 failed attempt they need to send newrequest again and follow the same process.

eSign Complete:

Finally the process is completed where client can download eSigned pdf on clicking "Download KYCForm" and also copy of signed pdf is sent to client via mail at the same time.

"HERE STARTS THE TRADING JOURNEY WITH THE FIRM ONE STEP CLOSER TOWARDS INVESTMENT"

Admin Process:-

- Once the client completes the process firm will receive the form.
- These forms will be assigned to approver.
- Approver cross verify the documents and details provided by the client.
- If the details are verified then approver will accept the document's and details entreated andthen these details will be pushed to back office.
- If in case approver find's any clause in details or documents uploaded he can reject thatparticular detail's or document and mention the reason parallely for rejection.
 - On rejection the mail will be received by client with the reason for rejection and he canchange accordingly and proceed forward to complete the process.